



CUSTOMER ENGAGEMENT PROFESSIONAL
Award



Eligibility Requirements

The CEP Award Program is open to all resorts, globally.

Nomination Guidelines

- ✓ While most of the application is in a survey format, there is space for narrative entries to support the nomination.
- ✓ Please ensure your narrative entries provide detailed insight regarding the team member's performance and contribution.
- ✓ In addition, please include details regarding *how* the contribution has impacted the team, company, and/or community.
- ✓ Nominations will be judged using a rating rubric to ensure objectivity.
- ✓ Entries are property of CustomerCount™ and *Resort Trades* upon receipt. CustomerCount and *Resort Trades* reserve all publishing rights to materials submitted.
- ✓ Submitted entries/collateral will not be returned.
- ✓ The submission will be accepted upon agreement that the information presented is accurate and true.